



Commercial Carpet Cleaning Vetting Checklist

Carpet Cleaning Chemicals

What kind of chemicals do you use on carpets?

Why do you use this kind of chemical?

Do your chemicals use optical brighteners?

Do you use cleaners with green cleaning certifications?

Do you offer a free demo to ensure the chemicals won't damage our carpet?

Carpet Cleaning Method

What carpet cleaning method do you use and why?

How long will this cleaning method take to dry?

How will this cleaning method impact the lifespan of my carpet?

Carpet Cleaning Expertise

How long have you been in business?

How much training do your technicians receive before cleaning carpets?

Is your company certified by the Carpet & Rug Institute?

Value-Added Services

What additional services do you provide with your carpet cleaning services (i.e. spot cleaning, carpet repair, fiber shield, etc.)?

What do you offer that sets your company apart from others?

Customer Care

Who would be our main point of contact?

Have you worked with companies similar to ours?

Can you provide a list of references?

What happens if we are ever unsatisfied with a cleaning?

Pricing

What is your price per square foot and what is included with that price?

How often will you clean?